Replacement Parts Disclosure and Customer Authorization Form

We're dedicated to providing you with the best service by properly repairing your vehicle to the manufacturer's repair standards and to your satisfaction. Before we start repairing your vehicle, we want to make sure you're informed about the different types of repair parts and how they could affect the performance, value, and warranties of your vehicle.

Customer name _____ **Repair order / estimate #** _____

Vehicle year / make / model _____ **VIN** _____

Collision Repair Replacement Parts are the parts used to repair a collision-damaged vehicle. These include, but are not limited to, exterior sheet metal (e.g., fenders, quarter panels, hoods), exterior plastic components (e.g., bumpers, taillights, mirrors), and interior components (e.g., airbags, dashboard, seating). **The following list explains the different categories and indicates which type(s) of Collision Repair Replacement Parts will be used to repair your vehicle.** If more than one box is checked, the part type for each line item is shown on your estimate/repair order.

☐ **New Original Equipment Manufacturer (OEM) Parts** are new replacement body, mechanical, or electrical parts manufactured by or for the original manufacturer of your vehicle (or a licensed, approved subcontractor). OEM parts are designed to match the originals for fit, finish, and performance, help preserve the quality and value of your vehicle, and are generally covered by the vehicle manufacturer's parts warranty.

☐ **Aftermarket Parts** are new replacement body, mechanical, or electrical parts not manufactured by the original manufacturer of your vehicle or its approved subcontractor. Some aftermarket parts carry third-party certifications; warranty coverage, if any, is provided by the part manufacturer or distributor.

☐ **Salvage (Used/Recycled) Parts**, commonly referred to as "like kind and quality" (LKQ) by insurance companies, are used body, mechanical, or electrical parts, manufactured by an OEM or aftermarket manufacturer, that have been removed from a vehicle damaged beyond repair and may be reconditioned for resale.

☐ **Remanufactured Parts** are used parts that have been removed from another vehicle and then repaired, re-machined, and/or rebuilt for resale.

Note: Aftermarket, salvage, and remanufactured parts may not meet the vehicle manufacturer's specifications for fit, finish, corrosion protection, construction, and safety. These parts may reduce the value of your vehicle and/or affect the safety of vehicle occupants and other drivers. Failures caused by, or resulting from, the use of non-OEM, used, or unapproved parts may not be covered under your vehicle manufacturer's new vehicle limited warranty. Please contact us with any questions before signing.

I have read this disclosure. I agree that the part type(s) checked above, as specified in the referenced estimate/repair order, will be used in repairing my vehicle, and I authorize the repair center to install those parts.

Customer signature _____ **Printed name** _____ **Date** _____

SAMPLE